



Special Libraries Association

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Jill W. McCrory
President
Leadership Outfitters, Inc.
3919 Baltimore St.
Kensington, MD 20895

Dear Jill:

I do apologize for the slight delay, but had to drop you a note to thank you very much for organizing a great session for us on July 9th at 1763 Inn.

Your presentation on "Intellectual Capital" was just what we were looking for. It certainly helped our discussion periods during the remainder of our senior management retreat. In fact, we referred to the workbook a number of times.

Please express our thanks to Andy. It was nice to get to know him.

During the presentation, you had mentioned that you would be willing to share with us the web sites that you had located that deal with "Intellectual Capital." I do hope that you remember the offer. I would be most interested in the information.

Again, thank you both for a very interesting and rewarding seminar.

Sincerely,



James H. Mears
Sr. Director
Conferences & Professional Development