



November 22, 1999

Steve Swafford
Jill McCrory
Leadership Outfitters
944 S. Wakefield St., Suite 200
Arlington, VA 22204

Dear Jill and Steve:

Thank you both for helping make our 1st leadership skills development training session such a success! From the moment we arrived in the room, we knew that this was not going to be an “ordinary” training session!

Our chapter leaders not only came away with new learnings, but they also saw ways to enhance the meeting environment. I’m sure they are each running to buy the “sacred cow” and the “chatter bug” for their board and committee meetings. Your sessions taught them to think more creatively and work smarter. Personally, I look forward to using the mind mapping techniques.

Enclosed are the evaluations from your sessions. I hope that this information will be helpful as we look forward to your participation in more PCMA events!
Thanks Again!!

Sincerely,

Nanette Baecher
Director of Chapter Relations

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