



# American Massage Therapy Association®

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August 14, 2006

Jill McCrory  
Ringleader  
Leadership Outfitters, Inc.  
3919 Baltimore St.  
Kensington, MD 20895

Dear Jill,

I just had to take the time to thank you yet again for all of your work for our 2006 Chapter Volunteer Orientation Program (CVOP). It was such a pleasure to work with you and Dan to plan a truly interactive and fun four days for our volunteers. As you know, our volunteers are an active group and you kept them interested the entire time.

For the fourth year in a row, Leadership Outfitters helped AMTA train our chapter volunteers while giving them an opportunity to build the leadership team. The evaluations for CVOP this year indicate that 98% of the 94 attendees had their expectations met or exceeded by the program.

You, Steve, and Dan have allowed us to elevate the level of not just our chapter trainings, but those for our national volunteers and staff. We are not an easy group to please, and I commend you on the ability to take a different approach depending on the audience and to read that audience so well.

Thank you, thank you, thank you! I look forward to planning another excellent National Leadership Orientation in the coming months.

Sincerely,

Monica Love  
Volunteer Development Manager